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Judith A. Riley, J.D.

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February 6, 2009

VIA EXPRESS MAIL

Public Service Commission of
South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210
(803) 896-5125

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COMMISSION

RE: Service Quality Report – 4th Quarter 2008
Everycall Communications

Attached please find the 4th Quarter Service Quality Report for the above named telecommunications provider.

If you need further information, or if you have questions, please contact me at (405) 755-8177 ext. 25, or by email at amckay@telecompliance.net

Sincerely,

Alicia G. McKay
Regulatory Agent

Enclosure

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

EveryCall Communications, Inc.

QUARTER / YEAR

4th / 2008

Month:	OCT	NOV	DEC
Number of Customer Access Lines	<u>272</u>	<u>375</u>	<u>727</u>
Trouble Reports / Access Line (%)	<u>4%</u>	<u>3%</u>	<u>1%</u>
Customer Out of Service Clearing Times (%)	<u>85%</u>	<u>85%</u>	<u>85%</u>
New Installs Completed w/in 5 Days (%)	<u>95%</u>	<u>95%</u>	<u>95%</u>
Commitments Fulfilled (%)	<u>95%</u>	<u>95%</u>	<u>95%</u>

Comments / Explanations: _____

Person Making Report / Contact Information: Jon Seger
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